



TERMS & CONDITIONS

DÁ MEAL VOUCHER CARD

1. TERMS AND CONDITIONS OF SALE

1.1 General Concepts

This card is issued and owned by Modelo Continente Hipermercados, SA (hereinafter MCH), having its registered office at Rua João Mendonça, 505, parish of Senhora da Hora, municipality of Matosinhos, with a share capital of €179,360,000, registered at the Porto Registry of Companies under single registration and VAT no. 502 011 475. The card, once loaded, represents a monetary amount for the bearer, so its use is entirely the responsibility of the bearer.

1.2 Site

MCH provides its corporate customers with a single channel to order Dá Meal Vouchers (www.cartoesda.com). After registering at this site, the company may order and remotely load or reload Dá Cards. It is incumbent upon the customer to define, at its account at the Site, those users who can place orders and the level of access allowed each of them to consult the history of orders (all or only his/her own), as well as the type of product that each user may order. MCH is not responsible for the maintenance of those users of a corporate customer registered on the Site that may have access to place orders or make consultations, and any doubt or question relating to access to the portal must be addressed to cartoesda@sonae.pt.

1.3 Orders

There is no minimum order value. The process of ordering new Dá Meal Vouchers entails, for security reasons, placement of an order with the quantity of cards required (in keeping with the number of employees who are to receive the meal allowance), assigning it the unit value of €0.01.

Valid in more than 1,100 stores in Portugal and Spain

This total amount will not be charged, so it does not need to be paid. Subsequent loads shall be for a minimum of €5 and a maximum of €1,000, the balance of the card not to exceed €2,500. All orders are only processed after confirmation of payment, which must be made by bank transfer, with the following co-ordinates:

Recipient	Modelo Continente Hipermercados S.A.
Bank	BPI - Boavista
NIB	0010.0000.79863540002.27
IBAN	PT50.0010.0000.7986.3540.0022.7
SWIFT Code	BBPIPTPL

The review and validation of the order prior to its submission to MCH is the sole responsibility of the Customer. Errors in identifying the numbers of the cards or in the amounts to be loaded on each card cannot be cancelled or reimbursed.

1.4 Delivery

Except for reasons of force majeure, MCH undertakes to deliver new cards within 5 working days to the address indicated by the customer, and reloads will be carried out within 3 working days. The periods referred are calculated as from the moment of confirmation of the payment.

Upon reception of an order of cards, the customer is responsible for checking that the serial numbers of the cards received are consistent with the numbers detailed in the list that accompanies the order. In case of difference, the customer is responsible for refusing delivery, returning the order and informing MCH by email to cartoesda@sonae.pt.

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1.5 Service Price List

Save notification to the contrary by MCH, the issue, processing, dispatch and delivery in national territory of orders for new cards or card reloads of cards entail the following prices:

Issue of Cards

(Re)loading Cards €0

Dispatch and delivery (in Portugal) €0

Card Management: €0

1.6 Descontos

In relation to the annual volume of purchases of Dá Meal Voucher Card made via www.cartoesda.com, the following discounts are assigned:

Total value of purchases/calendar year	10.000€ a 199.999€	200.000€ a 499.999€	>= 500.000€
Discounts are credited to first order of the following year	1%	2%	3%

Note: Determination of this discount is by rung. For each category of Dá products different quantity-discount rungs are assigned. In force until 31 December 2016.

1.7 Communication Rules

Use of the brand or image of the "Dá Cards" in any kind of advertising is deemed misuse if the prior, express consent of MCH has not been obtained. A request for authorisation for use of the said brand must be submitted via email to cartoesda@sonae.pt.

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2. TERMS AND CONDITIONS OF USE

2.1 Activation and Reloading

The card is activated with its first load by a company, and all subsequent reloads will also have to be made by the company. The reload amounts must be between €5 and €1,000, and the card balance may not exceed €2,500.

2.2 Use

The card is accepted as means of payment for any product on sale in the Continente, Continente Modelo, Continente Bom Dia and Bagga stores, and at the www.continente.pt online store, and can be used one or more times, the value of purchases paid for using the card being deducted from its balance. The balance of the card cannot be converted into cash or other means of payment. MCH reserves the right to cancel the card, preventing its use, when obtained illicitly, in the event of fraudulent, undue, abusive use or use for commercial purposes.

2.3 Validity of the balance and of the card

The validity of the balance of the card is 12 months after the last load, and if the card is reloaded before the validity expires it is automatically extended for another 12 months. The card is cancelled if no transaction is made in a period of 3 years.

2.4 Card replacement

MCH recommends that the card be registered at www.cartoesda.com so that, in the event of loss, theft or damage, the card can be blocked and a replacement card provided (otherwise, the balance cannot be recovered). If not registered, lost, stolen or damaged cards cannot be replaced. Replacement of a card in the cases referred to will entail a charge of €2.50, to be deducted from its balance.

2.5 Consultation of the balance and movements

The balance of the card may be checked at any till of the stores where it is valid, via telephone no. 760 106 666 (€0.60 + VAT, per call) or, if previously registered, also on the website (where the history of movements can also be checked).

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